

IPOS® 2023 FREQUENTLY ASKED QUESTIONS

Registration/Payments

I am unable to travel to the meeting. Will there be a hybrid/virtual meeting?

No, there will be no hybrid or virtual aspect to IPOS® 2023.

I am a presenter and unsure if I will be able to travel to the meeting, what should I do?

Please email Erica Linskey at linskey@posna.org.

If I am a Resident, Fellow, Active Military, Nurse/Allied Health, or PA, how do I get the reduced rate?

- Residents and Fellows: Email ipos@posna.org with your name and chief/director's name
- POSNA members in active U.S. military duty: Contact ipos@posna.org
- Allied Health: Email ipos@posna.org with your name, job title, institution's name, and chief/director's name

Do I need to select the sessions I want to attend in advance?

Yes, it is important you select all the sessions you plan to attend during the registration process. *Please note your selected sessions will not transfer into the POSNA mobile app. You will be able to view all sessions in the app.

What is the cancellation policy?

Full refunds will be provided less a processing fee if received in writing to ipos@posna.org by the date listed below. No refunds will be granted beginning November 28, 2023. Registrants will receive confirmation and a refund within 14 days of receipt of their cancellation notice.

September 12–November 6, 2023: Less a 20% processing fee

November 7–November 27, 2023: Less a 50% processing fee

November 28, 2023, and forward: No refunds

Can I pay by check?

Yes, email ipos@posna.org to request a registration form to include with your check payable to POSNA, 1 Tower Lane, Suite 2410, Oakbrook Terrace, IL 60181.

I cannot log into my account to register. What do I do?

Your email address is your username. Click "forgot password" to receive an email on how to reset it and log in. If you still cannot log in, please email ipos@posna.org and we will get back to you as soon as possible. *Be sure to use Chrome as your internet browser.

I need a copy of my registration confirmation.

Email ipos@posna.org.

Attendance

Will IPOS® 2023 fulfill the POSNA Active and Candidate Membership requirements?

IPOS® attendance fulfills POSNA Active and Candidate membership requirements. Registration and attendance for the Mid-Career Surgeon Program only does not meet the member meeting attendance requirement.

I want to post to social media, what hashtag and handle should I use and tag?

#IPOS2023 and tag POSNA in your posts:

- Facebook: @POSNA
- Twitter: @POSNA_org
- Instagram: @posna_ortho

Will there be a way for me to connect with other attendees at the meeting?

Yes, see the POSNA mobile app and program for specific opportunities.

Housing

Is there a deposit required when making a reservation?

A deposit equal to one night's stay is required and will be charged for each individual's reservation.

Is the deposit refundable?

Yes, if notice is received at least 5 days prior to arrival.

For more information, visit our website: <https://posna.org/ipos/ipos-2023>